

GOVERNMENT OF JAMMU AND KASHMIR

Finance Department

Civil Secretariat, Srinagar/ Jammu

Subject: - Redressal of Online Grievances received from Hon'ble Lieutenant Governor's Grievance Cell.

CIRCULAR

It has been observed that response to the Online Grievances which are forwarded to the concerned sections/line departments of the Finance Department for appropriate action/comments/replies are not sent timely to the Nodal Officer, Grievance Cell, Finance Department and usually remain pending for a long time. In fact, many online grievances are still lying pending before the department for want of disposal from concerned sections/line departments.

In view of the above, it is enjoined upon all the concerned to regularly respond to the grievances forwarded to them by the Nodal Officer, Grievance Cell immediately so that the same are uploaded on Online Grievance portal in timely manner.

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(Dr. Arun Kumar Mehta), IAS
Financial Commissioner,
Finance Department

No: FD/IT/01/2020

Dated: 18 -09-2020

Copy to:-

1. Commissioner, State Taxes, J&K, Jammu for necessary action.
2. Commissioner, Excise & Taxation, J&K, Jammu for necessary action.
3. Director General, Audit & Inspections, Finance Department for necessary action.
4. Director General, Budget, Finance Department for necessary action.
5. Director General, Accounts & Treasuries, Finance Department for necessary action.
6. Director General, J&K Funds Organization for necessary action.
7. Director General, Codes, Finance Department for necessary action.
8. Additional Secretary(V), Finance Department for necessary action.
9. General Manger, JKIDFC for necessary action.
10. Joint Director, Resources, Finance Department for necessary action.
11. Nodal Officer, Janta Insurance, Finance Department for necessary action.
12. Private Secretary to Financial Commissioner, Finance Department.
13. I/c Website, Finance Department(www.jakfinance.nic.in).
14. Stock file.



(Surinder Paul Sharma)
Deputy Secretary to Government
Finance Department.